**BHAVINI PANCHAL**

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**Data Analyst**

With 3 years of experience as a data analyst in the pharmaceutical industry and being certified as a Scrum Master, I am seeking a management role where I can leverage my expertise in project management, cross-functional collaboration, and process improvement. I am committed to continuous learning and development, with excellent communication and interpersonal skills to build strong relationships with stakeholders.

**Skills:**

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| * Business Analysis * Project Planning & Execution * Agile & Scrum Methodologies | * Stakeholder Engagement * Risk & Change Management * Data Visualization (Power BI) | * KPI Dashboards & Reporting * Data Analytics * Cross-functional team leadership |

**Professional Experience**

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| **Vertex Pharmaceuticals - Boston, MA** | **Aug 2021 to Aug 2022** |
| **Specialist, Data Analytics** |  |

* Designed and developed interactive dashboards in **Power BI**, leveraging **DAX formulas** to automate quality metrics tracking and enhance visibility into cross-GxP performance.
* Automated data collection and visualization workflows from systems like **Veeva QMS** and **TrackWise**, reducing manual reporting efforts by 40% and improving data accuracy.
* Created predictive models and ad hoc analyses to identify compliance and deviation data trends, enabling proactive quality oversight and risk mitigation.
* Collaborated with cross-functional teams to define and align on **Key Performance Indicators (KPIs)**, ensuring data-driven insights supported QA objectives and regulatory compliance.
* Conducted root cause analysis using statistical techniques to support CAPA investigations, driving continuous improvement and corrective action strategies.
* Streamlined quality data processes by implementing data validation checks and automating routine reporting tasks, resulting in a 30% increase in reporting efficiency.
* Translated complex datasets into actionable insights through engaging dashboards, executive summaries, and presentations tailored for technical and non-technical stakeholders.
* Contributed to quality governance by supporting the development of integrated metrics and cross-modality analytics, reinforcing a culture of transparency and data-driven leadership.

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| **Takeda Pharmaceuticals - Lexington, MA** | **Nov 2019 to Aug 2021** |
| **Data Analyst II** |  |

* Served as SME for **TrackWise** and **QAAD**, ensuring accurate data capture and compliance for R&D audit, inspection, and deviation workflows.
* Led training and support for R&D teams on TrackWise and QAAD systems, improving data entry accuracy and operational efficiency.
* Utilized **Datameer** to prepare and cleanse large datasets, automating quality reports and significantly reducing audit preparation time.
* Created interactive dashboards and visualizations in **Qlik Sense** to monitor key quality metrics, enabling real-time insights for QA leadership.
* Managed complex data queries supporting audits and inspections, ensuring traceable and compliant records across QA systems.
* Collaborated cross-functionally to standardize data governance practices, aligning system usage with SOPs and regulatory requirements.
* Delivered tailored reports and executive summaries to QA leadership, supporting timely decision-making and regulatory readiness.
* Acted as a liaison between QA, R&D, and IT for system enhancements and continuous improvement initiatives across TrackWise, QAAD, and analytics platforms.

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| **Wasabi Technologies - Boston, MA** | **Jun 2019 to Aug 2019** |
| **Sales Operations Analyst** |  |

* Boosted sales efficiency by streamlining processes and implementing data-driven strategies.
* Identified opportunities for upselling and cross-selling through thorough market research and customer segmentation analysis.
* Reduced operational costs by automating repetitive tasks using advanced software tools.
* Analyzed sales data to identify patterns, informing adjustments in strategies that drove significant improvements in overall performance.
* Implemented new CRM system, leading to better customer relationship management and increased deal sizes.

**Education**

* **Trinity Western University** — Langley, BC ● **Master of Arts in Leadership and Master of Science in Information Technology**, Jan. 2024 – Jun 2025, GPA: **3.8/4.0**
* **Northeastern University** — Boston, MA ● **Master of Professional Studies in Informatics**, Sep. 2017 – May 2019, Concentration: Analytics, GPA: **3.6/4.0**
* **Gujarat Technological University** — Gujarat, IN ● **Bachelor of Engineering in Computer Engineering**, Aug. 2012 - May 2016 GPA: **3.5/4.0**

**Certifications**

* **CSM Certified Scrum Master**, Scrum Alliance
* **Tableau Essential Training**, LinkedIn Learning
* **Lean Six Sigma Yellow Belt**, Takeda Pharmaceuticals
* **SQL - MySQL for Data Analytics and Business Intelligence**, Udemy

**Technology Summary**

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| **Technical Skills:** | Tableau, Microsoft Excel, Data Meer, Qlik Sense, Power BI |
| **Database:** | Windows, Mac OS, Microsoft Access, SQL Server, My SQL, QAAD, Trackwise, Veeva, HubSpot |
| **Frameworks and Processes:** | Software Development Life Cycle (SDLC), Business Planning, Predictive Modeling, Analytical Skills, Gap Analysis, Data Analysis, Pivot Table, DAX Functions |

**Additional Experience**

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| **Talize Thrift Store - Langley, BC** | **May 2024 to Present** |
| **Retail Team Member (Part-Time)** |  |

* Supported customer service operations, enhancing store experience through effective communication and merchandise presentation.
* Operated point-of-sale system and maintained accuracy in cash handling and transactions.
* Maintained health, safety, and cleanliness standards in alignment with company policy.